



Position	Regional Mobility Manager
Posting Date	04/03/2025
Category	Full Time
Benefits	Yes
Salary	\$55,000 to \$72,000 DOE

Job Description

REGIONAL MOBILITY MANAGER

About Us

The **North Country Council** is a dynamic, community-focused organization dedicated to improving the quality of life for Coös, Grafton, and Carroll County residents. As a Regional Planning Commission and Economic Development District, the Council works collaboratively with municipalities, businesses, and community stakeholders to drive sustainable growth, economic development, and rural planning across the North Country region. We are committed to addressing the region's challenges and leveraging opportunities to foster lasting, community-driven change.

Our forward-thinking team works across various sectors, delivering innovative solutions that promote sustainable growth, enhance community livability, and support economic vitality. By focusing on rural development, transportation, and regional planning, we aim to shape a prosperous future for the communities we serve. The North Country Council's dedicated professionals are passionate about positively impacting and creating a stronger, more vibrant region.

The **Mobility Manager** will be a key member of our team, supporting regional transportation and social service coordination efforts. This full-time role involves developing and implementing mobility projects, conducting research, engaging with the public, and collaborating with local officials. The Mobility Manager will enhance transportation access for vulnerable populations, foster multi-agency partnerships, and ensure efficient, customer-centered mobility solutions that address community needs.

Role Overview

The Mobility Manager supports the Regional Coordinating Council (RCC) and the Lead Agency (Tri County Community Action Program) in developing and implementing a customer-centered approach to transportation access and social services for vulnerable populations. This role involves fostering multi-agency partnerships to enhance transportation efficiency and effectiveness. The Mobility Manager will engage with state, regional, and local officials and community leaders to advocate for coordinated services. Additionally, they will collaborate with the State Coordinating Council (SCC), other Regional Mobility Managers, and the State Mobility Manager on strategic planning efforts, including human services coordinated plans.

Key Responsibilities

- Develop projects in coordination with the Lead Agency and RCC members to expand access to transportation and social services.
- Cultivate multi-agency partnerships to improve transportation services for vulnerable populations.

- Conduct outreach to area employers and employment agencies to promote transit programs for employees.
- Plan and coordinate special events and promotional activities related to public transportation and service coordination.
- Assist in designing nontraditional operational functions to enhance service delivery.
- Build supportive community networks.
- Research grant opportunities and assist the Lead Agency in compiling and submitting grant applications.
- Develop special projects within the region, such as recruiting volunteer drivers and improving the cost-efficiency of transportation services.

Key Skills & Experience

- Experience: 1–3 years of related experience, preferably in transportation or social services. Understanding of how transportation impacts employment, medical services, housing, and other social services.
- Interpersonal Skills: High level of trust, diplomacy, and tact. Ability to engage with various stakeholders, influence decision-making, and foster strong external relationships.
- Strong organizational skills, with the ability to juggle multiple tasks and deadlines.
- Proficiency in Microsoft Office Suite (Word, Excel, PowerPoint) and the Microsoft 365 environment.
- Effective communication skills to engage with diverse stakeholders, including community groups, developers, and government officials.
- Experience with social media and public outreach.
- Self-motivated with the ability to work independently.
- Valid driver's license and reliable transportation for regional travel.
- A willingness to learn and a passion for community-focused planning.

Qualifications

- Associate's degree in a relevant field or equivalent experience in social services and transportation.

Why Join Us?

Join North Country Council and become part of a dedicated team committed to collaboration, innovation, and community impact. Your work will directly contribute to improving transportation access and social services, making a tangible difference in the lives of residents across the region.

We offer a dynamic and supportive work environment with opportunities for professional growth, meaningful partnerships, and the chance to help shape the sustainable future of one of New Hampshire's most scenic and thriving regions. In addition to working on exciting planning projects, we offer a competitive salary range of **\$55,000 to \$72,000**, depending on experience, and a comprehensive benefits package that includes:

- **Health, Dental, and Vision Insurance**—with generous employer contributions.
- **Life Insurance and Short-Term/Long-Term Disability Insurance** at no cost to you.
- **Paid Time Off**, including holidays, sick days, and vacation time that increases with tenure.
- **Opportunities for professional development** and continuing education.

Location and Travel:

The role is based in **Littleton, NH**, with travel required throughout the three counties (Coös, Grafton, and Carroll) and occasional trips further south. You must be flexible; some evening and weekend work will be required to attend meetings or facilitate events. Working remotely is an option, with in-office days.

How to Apply:

If you are excited about the opportunity to make a tangible impact on the future of the North Country region, we would love to hear from you.

To apply, please send your resume and a cover letter detailing your qualifications and interest in the position to **Michelle Moren-Grey, Executive Director**, at mmoren@nccouncil.org. Please use the subject line **“Mobility Manager”**.

This position is open until filled, and we encourage you to apply as soon as possible. The North Country Council is an equal-opportunity employer, and we welcome applications from all qualified candidates.