

Building Collaborative Capacity

Brown Bag Lunch Series



How can we navigate complex challenges and respond to changes in ways that strengthen our community?

New Directions
COLLABORATIVE

Listening for Understanding: Workshop #2

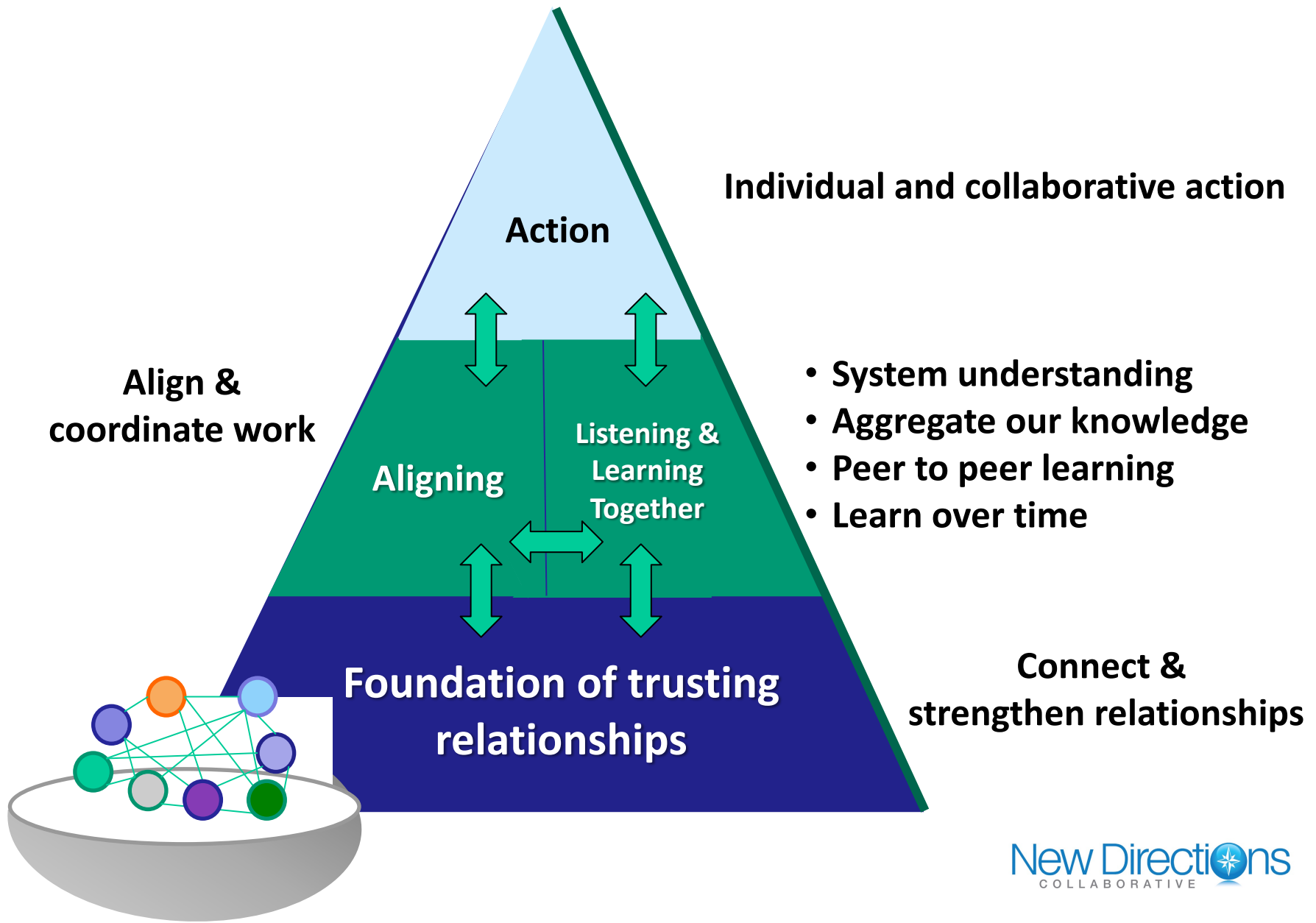


Connect before content: Introductions

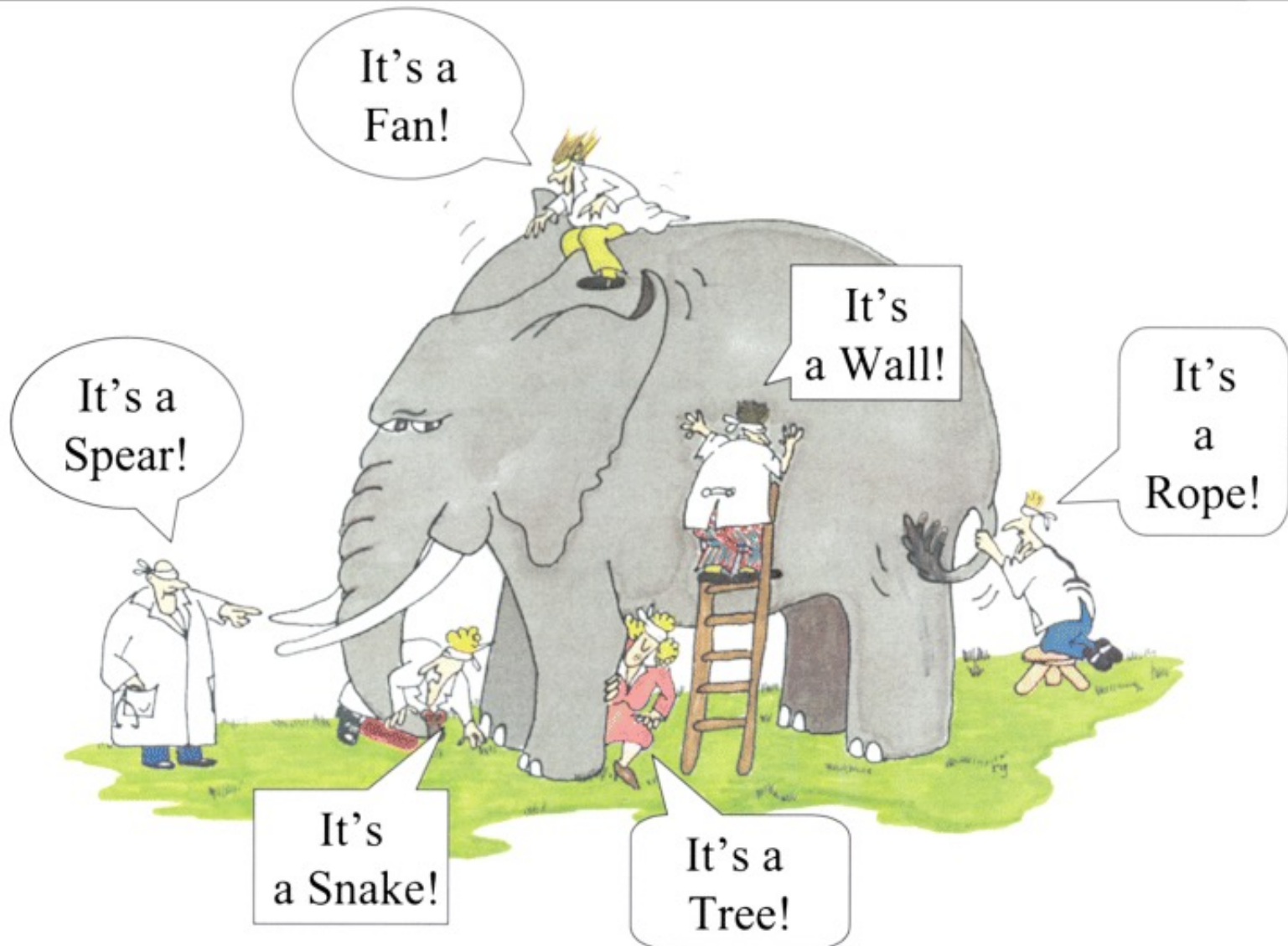
Name
Organization

**What are you listening
to lately?**

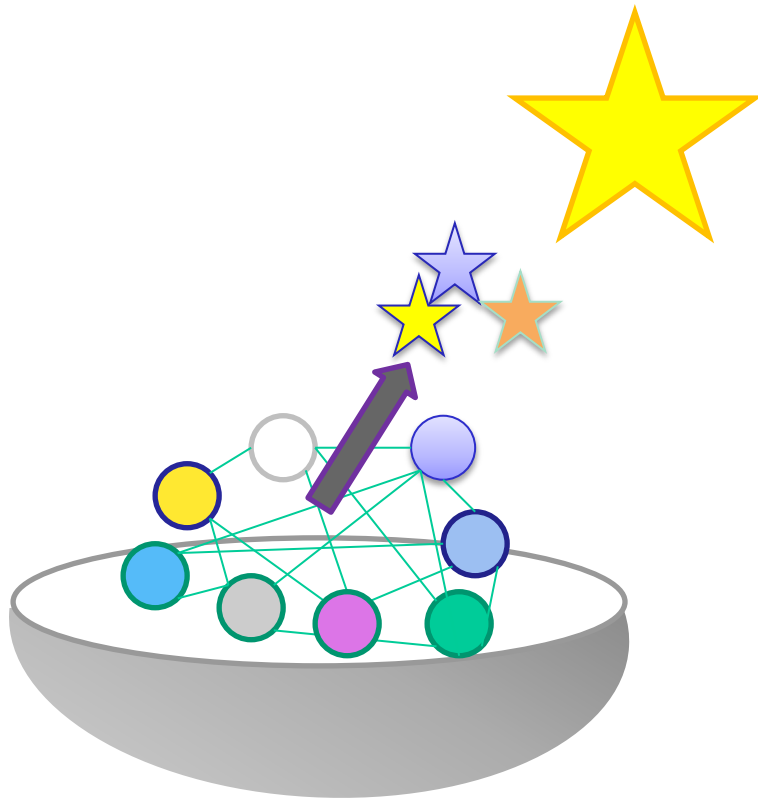
Dimensions/stages of collaborative work



What you see depends on where you stand



Working with a Design Team



Create a container

Design team, with diversity

Clarity of intention & questions

Part of the decision making

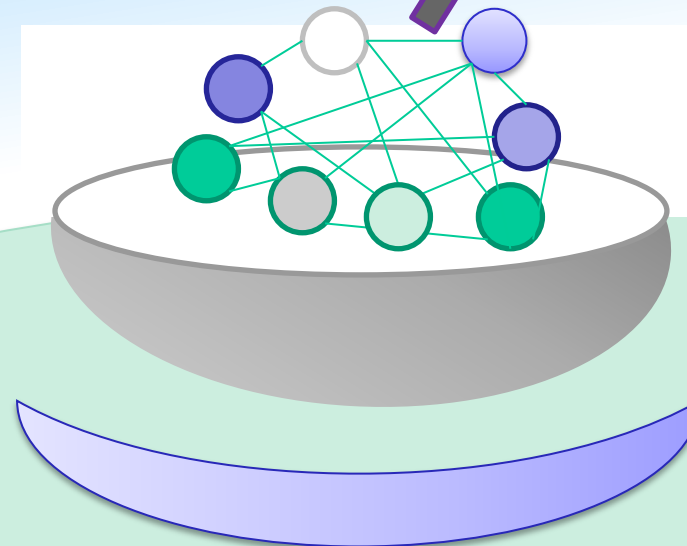
A design team refines the questions



**Overall vision or
shared purpose**

**Key questions to
answer together**

**Desired outcomes for
this meeting**







TRANSPORTATION & CLIMATE INITIATIVE



Six regional listening sessions to get input on potential policy approaches for the Northeast and Mid-Atlantic region.

500 stakeholders

100 government participants

**Session 1:
Transportation
Needs and Options**

*What would make it
easier for you to
transition to low-
carbon transportation
choices?*

Individual written input,
then discuss in teams of
3 and then full table

**Session 2:
Goals for Regional Low-
Carbon Transportation
Policy Choices**

*"A regional low-
carbon
transportation
policy should..."*

Individual written input
then table discussion





AAA Northeast
 Acadia Center
 Adirondack Council
 Advanced Biofuels USA
 Air Liquide
 Alan M Voorhees Transportation Center, at
 Rutgers University
 ALIGN Economy Environment Equity
 Alliance for a Greater New York (ALIGN)
 Alliance for Clean Energy New York
 America Walks
 American Council for an Energy-Efficient
 Economy
 American Lung Association in Connecticut
 American Petroleum Institute
 American Petroleum Institute New York
 American Public Health Association
 Arup Group
 Association of New Jersey Environmental
 Commissions
 Associated General Contractors NYS
 Atlantic Council of the United States

Christiana Care Health Services
 Cigna
 Citizens Budget Commission
 Citizens for Public Transportation
 City of Hartford
 City of New York
 City of Saratoga Springs
 City of Schenectady
 Clean Air Council
 Clean Communities of Central New York
 Clean Water Action
 Clearview Energy Partners
 Climate Action Associates
 ClimateXChange
 Climate Jobs NY
 Climate Law & Policy Project
 Climate Solutions for Millennials
 ClimateYogi
 Columbia University
 Community Housing Empowerment
 Connections Inc.
 ConocoPhillips



What We Heard

What would make easier for you to transition to low-carbon transportation choices? CT Session

Electrify all transportation:

EV charging infrastructure

- Access to variety of clean fuel options (don't pick fuels, flexible) Also helps resiliency
- EV rebates
- Rebates to companies who put in EV charging

EV availability/affordability

- low carbon should be cheapest
- instead of rebates – point of sale incentives
- access for low income

Shared ride options should be electric

Bike, walk infrastructure

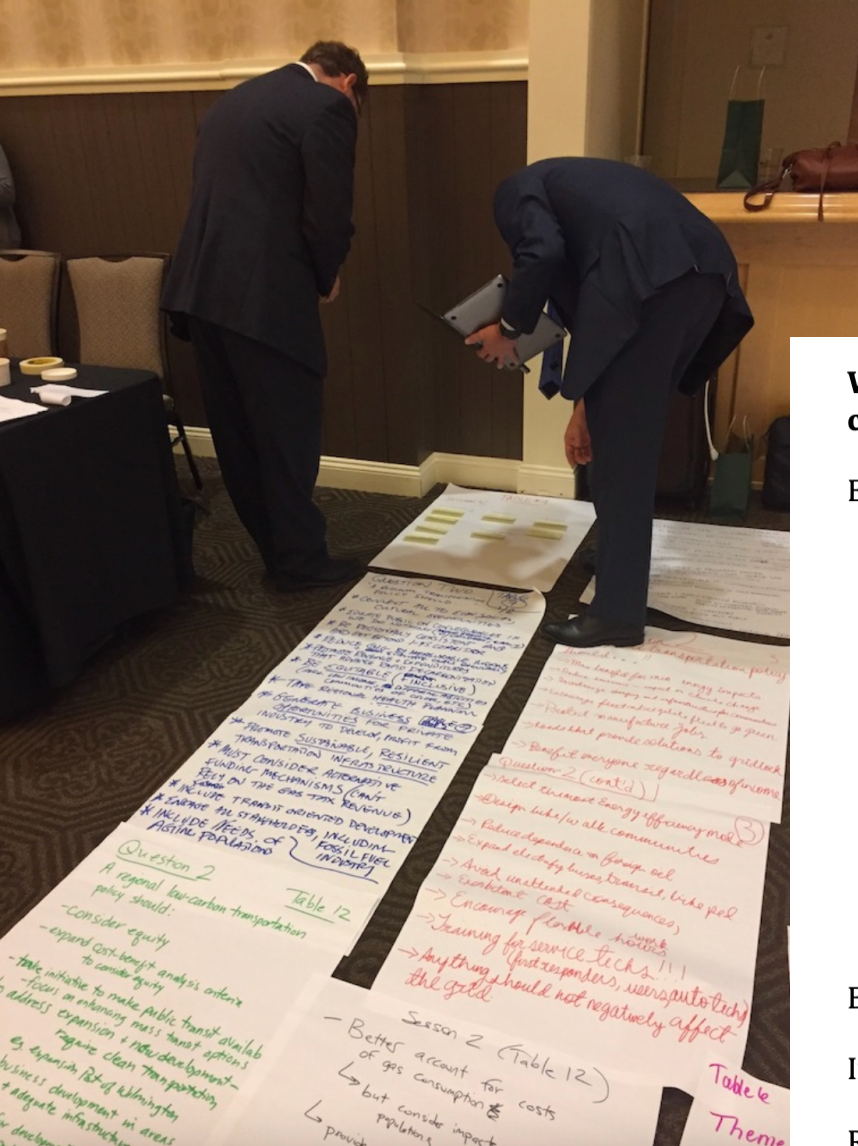
Info and education on EV's, benefits, where to buy

Reliable alternatives

Land use planning – first and last mile

Transit-oriented development

No free parking



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Individual written input
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Summarize &
share back
needs &
goals from all
tables

**Session 3:
Moving Goals into
Policy and Action**

*Reflecting on the goals
identified, what policies or
actions should be explored to
accomplish the region's low-
carbon transportation goals?*

Individual written input, then
discuss in teams of 3 & then full
table

*Select a policy: What will
ensure that the policy works
for your needs and interests
(and the needs of other
stakeholders, such as those in
this room today?)*

Teams of 3 pick policy & discuss.
Share with table, then share
selected ones with full room.



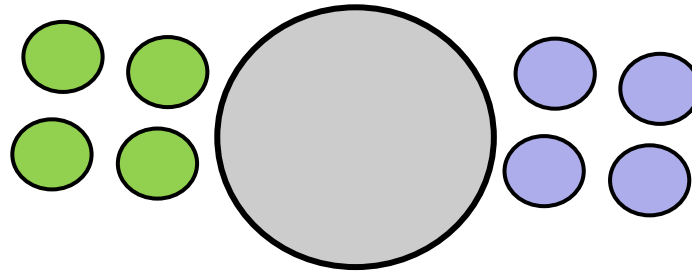
On the Road to a Low-Carbon Transportation Future: The TCI Regional Listening Sessions What We Heard: Summary Report November 14, 2018

**Welcome to café
conversations!**

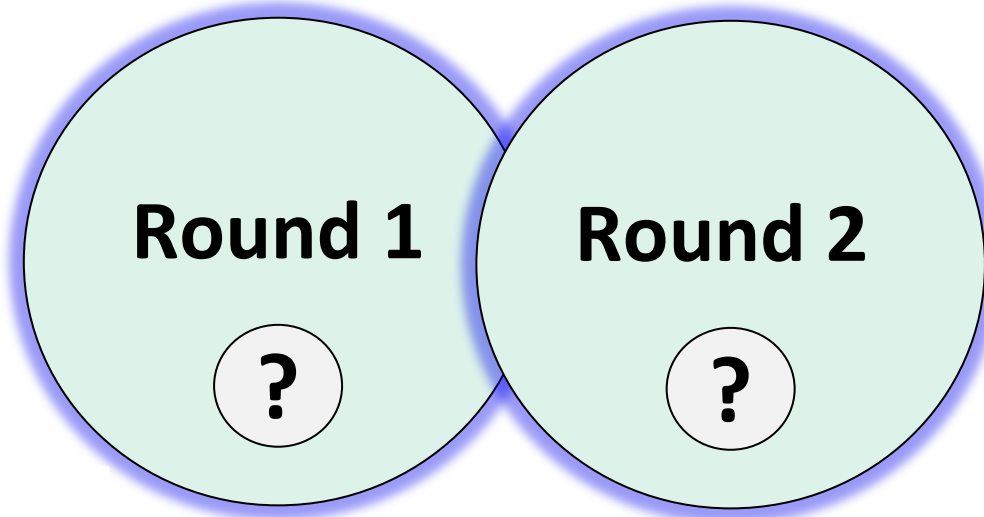


World Café Process

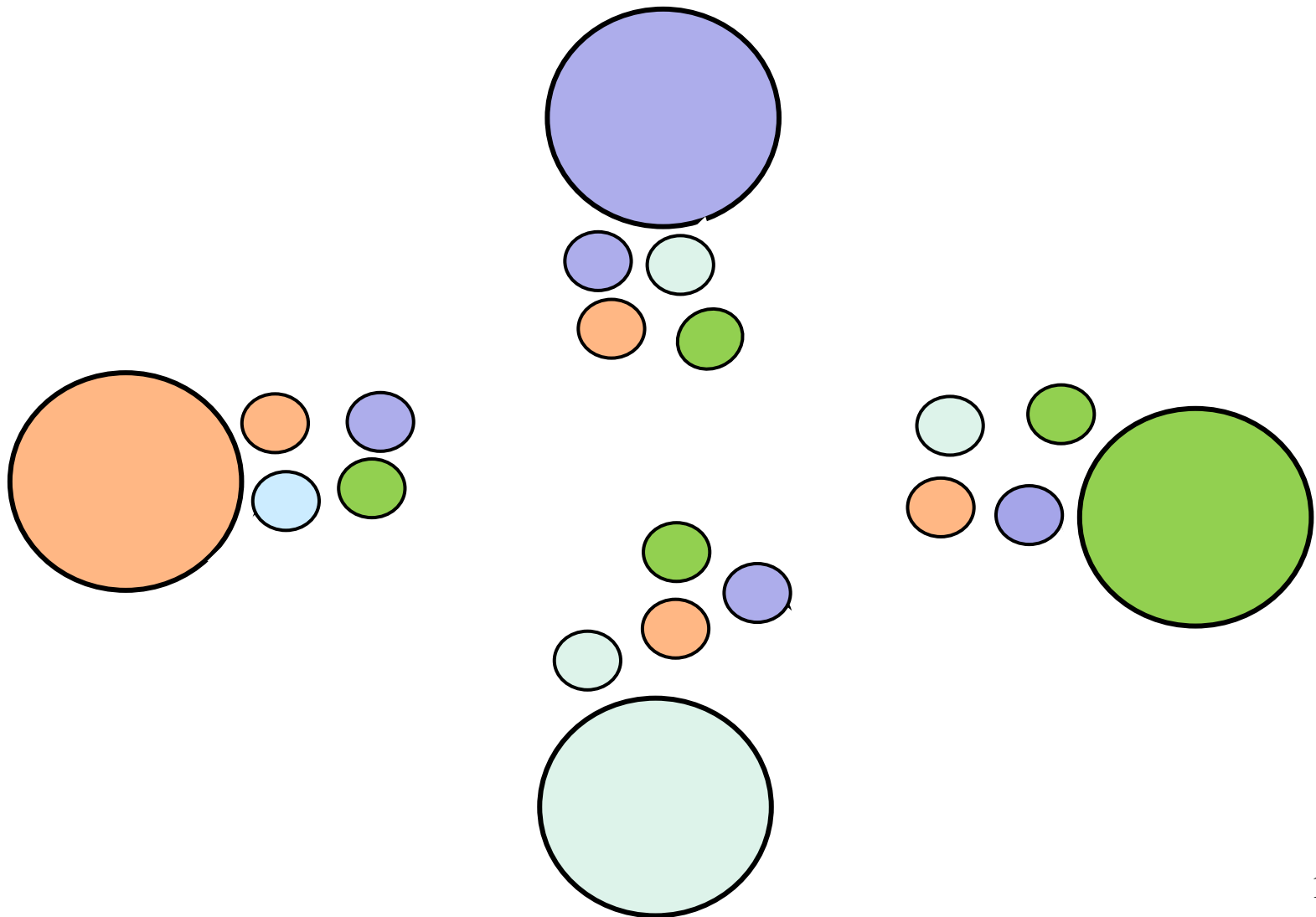
Groups of 4



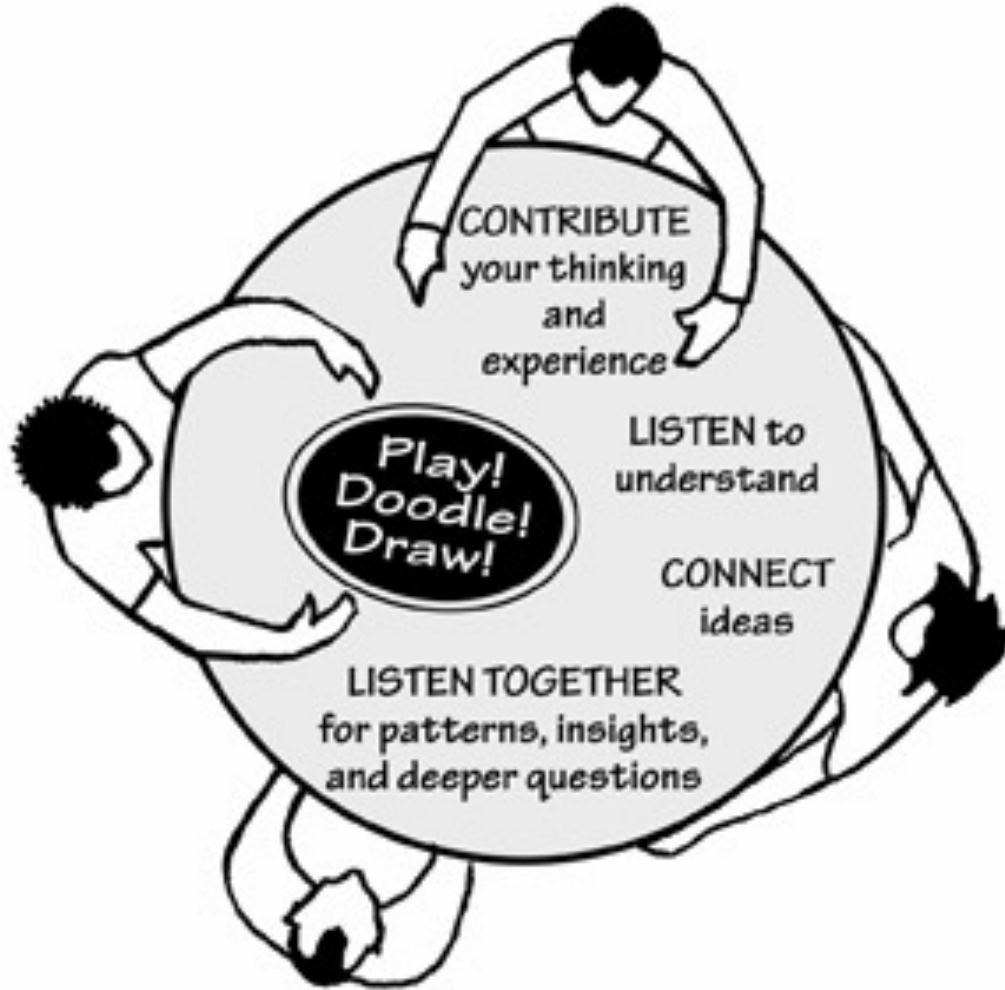
2 Rounds of Conversation on Two Questions



Groups of 4 mix after each round



Café etiquette



One facilitator per table

Welcome

Ensure all voices heard

Capture key themes at end

Stay at table to share with
new group

Round 1

Share a story of a time you were able to get the people most affected engaged in decisions? How did you listen to what they needed?

Or was there a time when people most affected were overlooked/didn't have the opportunity to participate? What happened?

Round 2

Each share highlights of themes

What patterns do you hear? What are we learning about systems in NH?

World Café Harvest





Accompaniment
Side-by-side

Listening for emerging possibilities

- We are fully present without preconceptions or judging
- Acknowledge what is – feel *with* the person
- Notice the impulse or energy that moves and/or the insight or new idea that “drops in”



Listening with warmth and curiosity.

Attunement is the experience of someone focusing on us with warmth, respect and curiosity. This person wonders what it is like to be us, using all of their senses to tune into us.



Resonance is what happens when we have a sense that the other person really gets us....it calms us the most.

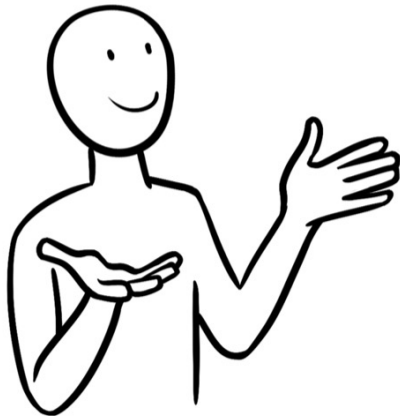
- Sarah Peyton, *Your Resonant Self*

The mindset and orientation of the listener



- “You matter”
- I am here: present and curious
- Not judging right or wrong
- I see you having aspirations and gifts, with the possibility of growing into your fuller potential and expression
- I know you have answers within you

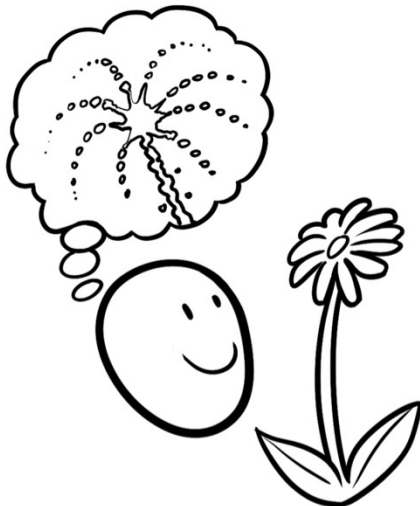
Resonant Language



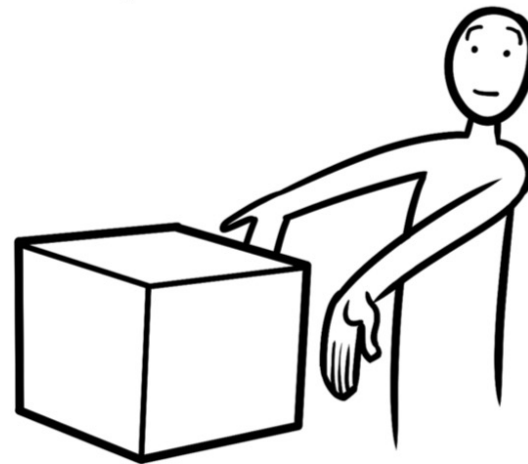
FEELINGS AND NEEDS



BODY SENSATIONS



FRESH METAPHOR



ACKNOWLEDGING
WHAT IS

Practice listening with a person at a threshold or crossroads

