# Carroll County Regional Coordinating Council Northway Bank January 9, 2018 1:30 – 3:30 PM

# **Meeting Minutes**

1) Welcome & Introductions

Catalina Kirsch (Carroll County Coalition for Public Health (CCCPH))
Mary Seavey (CCRSVP)
George Cleveland (Gibson Center)
Nick Altonaga (NCC)

2) Review/approve minutes from the 11/7/17 meeting (quorum required)

Will approve minutes at next meeting (With quorum)

3) Ridership update from Providers

CCRSVP - 631 trips (July to December), 14,276 miles in same time period. Gibson Center – November 155 riders, 1,400 miles, 27 rider days (December will probably be in similar zone)

4) Update on Inviting new CCRCC Members

Mary Seavey contacted members on the contact list put together by Nick after the November meeting. Easter Seals does not operate services within Carroll County. She connected with the coordinator of scheduling at Interlakes Community Caregivers. They would be happy to take referrals and be a connection. Interlakes also operates a long distance medical program (With longer notice), and volunteer driving.

Tamworth Caregivers only operates within Tamworth, but they do contact RSVP with referrals from time to time. Caregivers are unwilling to do long distance medical trips.

Nick will contact Big Lake Taxi before next meeting.

One organization to look into is Journey Church. RCC Members were unsure of if they stick strictly to congregation. Gibson center uses them to supply them with walkers, canes, equipment. They are very community focused, and could be good contact/member for CCRCC.

Mary was confused by purpose of the RCC. This was solved by looking at the bylaws, mission, and objectives of the RCC and follow up conversations.

Catalina has contacted Fast Taxi and they do Medicaid billable transport, CTS transport. Appear to be busy and doing good work. Mary will reach out to Owner of Fast Taxi (Katy Robbart) who she has personal connection with.

Discussion took place on new members and why they join. The most important reason is the possibility of grant funding and leveraging collective efforts. Further talk on possibility of improving RCC image and contacting more groups.

Mary discussed the difficulty of being unable to find a ride/service for a client. Bringing in new RCC members can help to better fulfill the mission of providers. The differences in operating procedures were also discussed, with Gibson and RSVP having different limitations on the work their staff takes on inside and outside the vehicle.

Discussion took place on the grant process and need to stress financial successes and cost/benefits, while the real work is done for social and community impact.

#### 5) 5310 Formula Funding Grant for 2018-2019

Nick presented the marked up copies of the Formula Fund application, discussed what types of changes might be needed. Safety, Insurance, program description, use of funds and other details will need to be updated.

Mary would like to see more funding for Mobility Management but does not want to impede the work of TCCAP. Will follow-up on funding levels. How can RSVP assist with Gibson Center and TCCAP's mission? This will create greater impact and diversify funding sources available for work.

Nick will check with TCCAP and see the status of their services. Have they cut back on certain services, what would they like to request for FF?

## 6) Other Business

The CCRCC website – It is outdated. It is sterile. CCRSVP is not mentioned on the website as a transportation provider. Info and Resources page needs CCRSVP. The CCRCC Facebook Page also needs updating.

CCRCC provider Directory – This is the year to update the directory. Discussion of directory formatting (online and in print), How to best put forward information to the public in need of services, and pricing of printing directories. The RCC could reach out to Rotary clubs, similar service organizations to defray printing costs. It was remarked that the directory is an important resources for those in need of services and presents clear information.

- Action Item: Nick Contact Big Lake Taxi
- Action Item: Nick Contact TCCAP on FF updates
- Action item: How many directories were printed in last print run (2014)
- Action Item: investigate current and active services, Medicaid/Medicare trips.
  - Directory Pages Review:
    - Mary: Pg. 3
    - George Pg. 4-5
    - Catalina: Pg. 6-7
    - Nick Pg. 8-9

Nick gave a notification of NHDOT reduction in funding for 5310 Program – \$3 million over next 10 years.

## 7) Adjourn

George Cleveland motioned to adjourn, Seconded by Catalina Kirsch. Meeting adjourned at 3:19PM.

Next Meeting: February 6, 2017 Conway Tech Village 1:30-3:30PM